## **Manager Help Line**

## Immediate guidance on day-to-day issues

Auto HR's Manager Help Line is a toll-free number, providing support and immediate guidance to managers with their day-to-day employment issues. With calls answered by our experienced consultants, this service is designed to give practical step-by-step guidance and suggestions on resolving situations in a lawful yet sensitive manner.

In addition to answering questions verbally, Auto HR consultants can provide managers with written, situation-specific counseling memos, disciplinary warnings, and other documentary memos. If needed, documentation can be prepared ready for the employee's signature - key to proving that a manager has addressed the situation and appropriate steps and actions were taken.

Here is a partial list of topics most frequently discussed on the Manager Help Line:

- Americans With Disabilities Act (ADA)
- Counseling with employees about policy violations •
- Damage to company property •
- Discharge for cause ٠
- Discrimination allegations
- Drug and alcohol problems
- Excessive absenteeism
- Family and Medical Leave Act (FMLA)
- Harassment
- Wage and hour issues



"I love recommending Auto HR to my clients. The Employee Hot Line alone is a tremendous value. It provides a double whammy in that it reduces liability exposure while increasing employee morale. The Manager Help Line is also an incredible value. The staff provides prompt and accurate advice that has saved many a company from a costly legal misstep. I've been most impressed with Auto HR's commitment to keep their materials and advice up to date. Auto HR is the perfect solution for small or multi-site businesses --- it's like having an HR professional on demand everywhere you do business. In today's complex legal environment, that kind of service and accessibility is essential. Auto HR just works."

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